ADDENDUM

BA-PHALABORWA MUNICIPALITY SERVICE STANDARDS (MUNICIPAL MANAGER)

28th May 2015

Background:

The municipality did not have service standards for all over the years. It was only during the meeting with Provincial Treasury held on the 22nd May 2015 that they advised that the Municipal Service Standards must be adopted when the IDP, Budget & PMS for 2015/16 is approved.

The draft Service Standards is therefore submitted to both EXCO and Council for consideration and approval.

(Attached find the report received from Provincial Treasury for advising in this regard).

RECOMMENDATIONS:

- 1. That EXCO/Council **NOTES** the draft Municipal Service Standards for 2015/16.
- 2. That EXCO/Council APPROVES the Municipal Service Standards for 2015/16.